

CASE STUDY



Eastern Metropolitan Regional Council

HP TRIM Implementation

3111

Customer

Eastern Metropolitan Regional Council (EMRC)

Industry

Government

Overview

EMRC required migration of important legacy data into a system that was more suitable to the needs of the organisation.

Objectives

- Implement a more efficient and updated EDRMS
- Migrate legacy data

Services Provided

- HP TRIM Implementation
- Ongoing support

The Client

The Eastern Metropolitan Regional Council (EMRC) is a regional local government working on behalf of six member councils located in Perth's eastern suburbs. EMRC provides services in waste management, environmental management, and regional development.

The Background

EMRC required migration of important legacy data into a system that was more suitable to the needs of the organisation.

The Challenge

The biggest challenge was ensuring the new EDRMS provided easy access to their records and allowed for more efficiency within the organisation. Information Proficiency implemented and configured HP TRIM, as well as migrating important data from the existing system to the new EDRMS.

The Information Proficiency Solution

Install and configure HP TRIM, including a migration of all records from a legacy records management system called "Document Manager". The migration included translation of security metadata as well as migration of electronic attachments including revisions.

Business Benefits

The implementation of HP TRIM and migration of important legacy data into the new system provided dramatic productivity increase. The system implementation provided improved functionality and significant user uptake.

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