



**INFORMATION PROFICIENCY** | **SIGMA DATA**

## CASE STUDY

### Dubbo Regional Council & Wellington Council Amalgamate



Merging two TRIM datasets for Dubbo  
And Wellington Council  
September 2016 – July 2017

#### SNAPSHOT

##### Customer

Dubbo Regional Council

##### Industry

NSW Local Government

##### Overview

Merge Dubbo and Wellington council TRIM datasets.

##### Objectives

By amalgamating the two TRIM datasets the following objectives were achieved:

- Achieve a standardised operating environment
- Eliminate the duplication of licencing fees
- Implementation of Content Manager 9.1

##### Services Provided

To achieve the required outcomes the following services were provided:

- Scoping & Design
- Migration & Standardisation of Data
- Technical Implementation
- Documentation • Training

#### The Client

Dubbo Regional Council was proclaimed by the NSW Government on 12 May 2016 following the amalgamation of the former Dubbo City and Wellington councils. An Administrator and Interim General Manager were appointed to oversee the implementation of the new council through the NSW Local Government Election, held on 9 September 2016.

#### The Background

They say that breaking up is hard to do, but sometimes uniting things can be even harder, especially when this involves bringing together previously distinct and separate organisations - combining people, processes and platforms. More than 80 local government authorities across NSW faced this dilemma in 2016 following the state government mandate to force council amalgamations. Two regional councils combined as part of the sweep were the City of Dubbo and Wellington Council, located 50km apart on the fertile western plains of NSW. Both were fortunate to have many IT systems in common, but still faced the issue of having different software versions and data sets.

#### The Challenge

A key challenge in the project was to maintain linkages to the external dataset within the merged dataset. The merging of Council's major business systems including the EDRMS was a key priority identified shortly after the amalgamation was announced. The main challenge was combining the two production datasets into a single dataset to achieve a 'single source of truth.'

#### The Information Proficiency Solution

Information Proficiency has extensive local government experience and knowledge of both the TRIM product and Authority making us their first choice for this project. At the outset of the project, solutions provider Information Proficiency was engaged to provide assistance with Scoping, Design, Technical Implementation, Documentation and Training. External link data was migrated, and re-mapped in conjunction with the amalgamation of the two-target line of business systems. With the merged business systems bedded down, council could address the challenge of digital transformation.

#### Business Benefits

- Harmonisation of the two Councils EDRMS to Content Manager 9.1.
- Consolidation of Councils former data centres in the former Dubbo facility.
- Standardised Operating Environment – Moved from traditional desktops to virtual desktops.
- Eliminating the duplication of licence fees.

## *Information Management and Technology Professionals*



**Providing a range of services** focused within the Information Management and Technology industry. We work hard to understand our client's requirements.



**We have experienced and certified professionals** throughout Australia, who are continuously maintaining their knowledge on relevant legislation, standards, best practice, current trends and technologies.



**We supply and support a range of EDRMS and Scanning software solutions**



**We develop our own range of productivity and connectivity tools** to extend your existing investment in ABBYY, Kofax, Content Manager and Records Manager (TRIM).



**We have a quality reputation** with all of our work being referenceable. Our clients engage us for our experienced teams, effective delivery, project management and outsource capability.



**We strive to build lasting relationships** with our clients, ensuring that we support continuous improvement and maturity of processes and systems.



**We are ready to assist your organisation;** we have end to end capability in all areas of information management, including strategy development, business analysis, organisational change, business transformation, process design, managed services, consulting, solution development, deployment, training and support.

*Quality is our Signature!*